

## **Website Anti-Spam Policy**

### **(1) What is spam?**

In the context of electronic messaging, spam refers to unsolicited, bulk or indiscriminate messages, typically sent for a commercial purpose.

We have a zero-tolerance spam policy.

### **(2) Credit**

This anti-spam policy was created using a [anti-spam policy](#) template from Website Law.

### **(3) Automated spam filtering**

Our messaging systems automatically scan all incoming email [and other] messages, and filter-out messages that appear to be spam.

### **(4) Problems with spam filtering**

No message filtering system is 100% accurate, and from time to time legitimate messages will be filtered-out by our systems.

If you believe this has happened to a message you have sent, please advise the message recipient by another means.

You can reduce the risk of a message being caught by the spam filters by sending the message in plain text (i.e. no HTML), removing any attachments, and ensuring that your messages are scanned for malware before dispatch.

### **(5) User spam**

Not applicable to this website

### **(6) Receipt of unwanted messages from us**

In the unlikely event that you receive any message from us or sent using our systems that may be considered to be spam, please contact us using the details below and the matter will be investigated.

### **(7) Changes to this anti-spam policy**

We may amend this anti-spam policy at any time by publishing a new version on this website.

### **(8) Contact us**

Should you have any questions about this anti-spam policy, please contact by email: [scott@elvisbyrequest.co.uk](mailto:scott@elvisbyrequest.co.uk)